

RAID DATA RECOVERY

FILE SYSTEM CORRUPTION TAKES HOME USER'S RAID 0 OFFLINE

CLIENT

Brian Bendele, a Secure Data Recovery Services client who lost access to his archive of video project files.

HARDWARE

The video files were stored on a G-Technology RAID array consisting of four Hitachi hard drives configured in a stripe and formatted for macOS.

CAUSE OF DATA LOSS

The RAID 0 suffered a mechanical failure that rendered the data inaccessible. Fearing the total loss of important video projects, Mr. Bendele contacted Secure Data Recovery to determine if his files could be recovered successfully.

DATA RECOVERY

Upon receipt of Mr. Bendele's Hitachi failed HDDs at our data recovery labs, our technicians conducted a free professional diagnostic and discovered significant damage to the RAID configuration. There was also extensive corruption of the corrupted MAC file system storing the critical data. Our data recovery engineers successfully cloned the drives in our certified Class 10 ISO 4 cleanroom and pieced together the HFS file structures responsible for holding the files in question. Our developers then used a custom Secure Data Recovery utility to extract the video data from the failed G-Tech unit..

OUTCOME

Secure Data Recovery successfully restored all of Mr. Bendele's lost data, comprising 3.28 TB in 90,624 files. The files were transferred to a 5 TB transfer media and shipped directly to Mr. Bendele. Our technicians specialize in professional data recovery services for every device in the G-Technology product line, including RAID data recovery from NAS units, servers, storage array networks, and DAS drives of all types.

You don't have a moment to lose when data loss strikes.



The sooner your failed media gets to a professional data recovery specialist, the likelier you are of avoiding permanent data loss. Our data recovery engineers maintain an industry-leading 96% successful recovery rate, and our award-winning U.S.-based customer service specialists are available 24/7 to guide customers through the process.

Every Secure Data Recovery customer receives free inbound shipping of their failed media. Devices can also be dropped off at one of more than 250 convenient partner locations across North America. Our customers also receive a free comprehensive diagnostic analysis, a no-obligation cost estimate, and our "no data, no recovery fee guarantee." You pay nothing if we can't recover your data.

Call us at 1-800-388-1266 for more information or to open a case. Our customer service team is standing by to assist you.

Signature



Brian Bendele
Home User